

THEODORE M. PIERCE EXECUTIVE DIRECTOR

JOY LAUGHERY STAMPING OFFICE DIRECTOR TELEPHONE (415) 434-4900 (800) 334-0491 FAX (415) 434-3716 www.slacal.org

April 27, 2007

## **BULLETIN #1128**

## **RE: SLA TO CONDUCT MEMBER SATISFACTION SURVEY**

## AND

## **REPRINTED SLA BROCHURES NOW AVAILABLE**

The Surplus Line Association of California (SLA) will conduct a member satisfaction survey in May and June of 2007. The polling firm of Kelton Research will be conducting telephone interviews. If you receive a call from a Kelton Researcher, I encourage you to cooperate in the fullest. Kelton Research has signed a confidentiality agreement to protect your privacy.

On another front, the SLA has revised and reprinted four association brochures. The brochures are titled:

The Surplus Line Association of California: Safeguarding Consumers

Obtaining a California Surplus Line Brokers License

Don't Worry – Non-admitted Does Not Mean Non-regulated

The Story of Non-admitted Insurance in California

Free copies of these brochures are available to California Surplus Line Brokers. Please contact either DeAndra Pierre at the main switchboard (415) 434-4900 or Freddie Ignacio at extension 127

Sincerely,

Whenden M. Dim

Theodore M. Pierce, Executive Director