



**THE SURPLUS LINE ASSOCIATION  
OF CALIFORNIA**

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May 15, 2009

**BULLETIN #1179**

**RE: NEW PROCESSOR FOR EFT PAYMENT OF SURPLUS LINE PREMIUM TAXES**

The California Department of Insurance (CDI) has announced in the attached one-page notice that effective July 1, 2009, Citibank will replace Union Bank as the CDI processor for EFT payments of surplus line premium taxes. Please read the notice carefully to avoid late payment penalties and interest beginning July 1, 2009. Questions can be directed to the CDI at [eft@insurance.ca.gov](mailto:eft@insurance.ca.gov) or contact Metavante (the data collection service) directly at 1-800-554-7500.

Sincerely,

A handwritten signature in cursive script that reads "Theodore M. Pierce".

Theodore M. Pierce  
Executive Director

TP/pk  
Attachment

**DEPARTMENT OF INSURANCE**

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300 CAPITOL MALL, SUITE 1400  
SACRAMENTO, CA 95814  
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[www.insurance.ca.gov](http://www.insurance.ca.gov)



May 15, 2009

**IMPORTANT EFT NOTICE****SUBJECT: NEW EFT BANKING INFORMATION**

Effective July 1, 2009, Citibank will replace Union Bank as California Department of Insurance's (CDI) processor for EFT payments. In addition, Metavante will replace First Data Corp. as the State's data collection service. Our current bank account will only be available for payments up to June 30, 2009 for a debit date no later than July 1, 2009. For example, for a tax payment due on July 1, 2009, you will need to successfully schedule the payment by June 30, 2009 by 3:00 p.m. Pacific Time. Any attempts to initiate an EFT payment to our account with Union Bank after this time will be returned. Consequently, your tax payment may arrive late and be subject to penalties and interest.

## For ACH Debit payments:

- Metavante's website to make payments online is [www.paycalifornia.com/cdi](http://www.paycalifornia.com/cdi)
- The phone number to make a tax payment is 1-800-5547500 (**NOTE: THIS NUMBER WILL BE OUT OF SERVICE BETWEEN 3 PM PACIFIC TIME TUESDAY, JUNE 30, 2009 AND 9 AM PACIFIC TIME WEDNESDAY, JULY 1, 2009**)

## For ACH Credit payments:

- Citibank's transit and routing number is 031100209 and the bank account number is 38793181.
- You must notify your bank of these bank changes prior to making your first payment.

## Methods for making payments:

- **Web Interface:** We highly recommend that you use this method of payment. It is quick and minimizes input errors. Confirmation of payments are available immediately.
- **Interactive Voice Response (IVR):** The phone method
- **Customer Service Representative (CSR):** Live operator

Updated EFT information is available on our website at [www.insurance.ca.gov](http://www.insurance.ca.gov). Once there, click "Insurers", then "Programs" then select "EFT". If you have any questions concerning the EFT program, email us at [eft@insurance.ca.gov](mailto:eft@insurance.ca.gov) or contact Metavante directly at 1-800-5547500.