



January 16, 1997

BULLETIN #792

DOI - SAN FRANCISCO OFFICE TELEPHONE NUMBER CHANGES

The California Department of Insurance ("DOI") San Francisco Office telephone system will change effective 5:00 p.m., Friday, January 17, 1997. We wanted to alert you to this change, as many Members rely on the expertise and assistance of DOI personnel for issues relating to surplus lines. Below is a list of DOI Staff whom the SLA knows to be active and knowledgeable in surplus lines matters. Also included is a public inquiry (legal) and licensing phone number. Both old and new phone numbers are listed for your reference.

DOI Staff Member, Department	Old Phone Number	New Phone Number
Dennis Ward, Enforcement	(415) 904-5866	(415) 538-4367
Bill Palmer, Legal	(415) 904-6991	(415) 538-4376
Carol Fistler, Legal	(415) 904-5674	(415) 538-4408
Jill Jacobi, Legal	(415) 904-5362	(415) 538-4426
Bruce Wiener, Legal	(415) 904-5356	(415) 538-4128
Jim Harrington, Investigation	(415) 904-5705	(415) 538-4461
Chuck Wiscavage, Investigations	(415) 904-5715	(415) 538-4462
Ed DeGuzman, Financial Analysis	(415) 904-5320	(415) 538-4219
Cynthia Johnson, Licensing	(415) 904-6072	<i>no change</i>
Public Inquiries - Legal	(415) 904-5656	(415) 538-4040

Please let me know if the SLA may be of further assistance regarding this matter. The SLA's toll-free number (in California) is 1-800-334-0491. Thank you..

Ilona M. Bovee

Manager, Membership & Consumer Services