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BULLETIN #1440

Re: California Insurance Commissioner Updates Department Guidance on New Law Requiring Licensees to Include Their License Number on E-Mails

California Insurance Commissioner Ricardo Lara has issued a revised notice giving further clarity to when license numbers must be included on e-mails and whether both a producer and entity license number must be included.

Senate Bill 1242, signed into law by Governor Gavin Newsom on September 18, 2022 and effective January 1, 2023, will require licensees to include their license numbers on e-mails, as they are already required to do on their business cards. The law applies to all e-mails involving an activity for which a producer holds a license.

For any related questions, the CDI Producer Licensing Bureau offers options for [live chat](#), [e-mail](#), and telephone calls at (800) 967-9331.

To view the commissioner's notice, please [click here](#).

